

MEDICAL ID INFORMATION ON YOUR IPHONE & ANDROID DEVICE

We strongly encourage all patients, and their families, to enter your medical and emergency information on your mobile device. These instructions may slightly change over time with app updates but should provide some helpful guidance on how to enter your medical and emergency information.

Emergency personnel can access this information *even if your phone is locked*.

IPHONE

<p>How to enter your information</p> <ol style="list-style-type: none">1. Launch the Health app on your iPhone (white box with a red heart)2. EITHER choose “set up my Medical ID” OR tap your account icon in the upper right hand corner3. Under “Medical Details” choose “Medical ID”4. Choose “Edit”5. Make sure to choose “Show When Locked” when the option is presented to you under EMERGENCY ACCESS6. Enter all pertinent medical information and select your emergency contacts7. Choose “Done”	<p>How emergency personnel can view your information</p> <ol style="list-style-type: none">1. Attempt to unlock/open phone2. Choose “Emergency”3. Choose “ *Medical ID”4. All your medical information and emergency contact information is viewable.
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ANDROID

<p>How to enter your information</p> <ol style="list-style-type: none">1. Go to SETTINGS > USERS & ACCOUNTS (or Users) > EMERGENCY INFORMATION2. Select Edit or Edit Information3. Fields should appear for your medical information, such as name, blood type, medications, allergies, etc. If certain questions do not apply it is best to write “NONE KNOWN”4. Look for a place to add your emergency contacts (either below other fields, in a second tab or in your “contacts” app)5. Add a message to your lock screen: look in your settings for SCREEN LOCK or LOCK SCREEN MESSAGE, there you can input text to be visible on your lock screen	<p>How emergency personnel can view your information</p> <ol style="list-style-type: none">1. Attempt to unlock/open phone2. Choose “Emergency”3. Choose “Emergency Information”4. All your medical information and emergency contact information is viewable5. If you chose to enter text on your lock screen, it should be automatically viewable to anyone attempting to access your phone
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